





Training Calendar

2026

Service

Course Offerings

For Field Service Engineers

&

Approved Extended Service Providers

Version 2.0

ZIEHM-ORTHOSCAN TRAINING

Welcome to the 2026 America's Academy Training Calendar for Field Service Engineers & Approved Extended Service Providers

Thank you for your interest in training with the America's Academy. We are pleased to offer comprehensive, hands-on instruction on Ziehm-Orthoscan equipment at our dedicated training centers in Scottsdale, Arizona, and Orlando, Florida. Each course includes an extensive practical component, allowing participants to work directly with live equipment in a guided, supportive environment. To ensure a high-quality, interactive learning experience, class sizes are intentionally limited.

The Technical Service Training program is designed to enhance the skills and expertise of Ziehm-Orthoscan Field Service Engineers, authorized Extended Service Providers, and Ziehm-Orthoscan employees. Each session is designed to provide the technical knowledge and hands-on experience needed to service and repair equipment with precision and confidence. This focused approach enables attendees to deliver exceptional support to customers.

Through this program, participants gain the in-depth technical understanding and practical proficiency required to maintain and repair Ziehm-Orthoscan systems to the highest standards of quality and reliability.





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Orthoscan Mini C-Arm Courses

Orthoscan Mini C-Arm Technical Service Training is offered in two distinct courses based on the system's operating platform - Windows or Linux. Each course is designed to provide targeted instruction for the specific software environment, covering system configuration, operation, maintenance, and troubleshooting. Hands-on training with actual equipment ensures participants gain the practical skills needed to service their assigned platform effectively and with confidence.

- Location: Scottsdale, Arizona
- Tuition: $4,500 per course
- Course Listings:

  - **Orthoscan Windows Systems** is a 4-day course providing certifications in the Orthoscan MDI Series, FD Series, and TAU Series (5N, 5P, 5R) equipment
    - Prerequisite: None

  - **Orthoscan Linux Systems** is a 4-day course providing certifications in the Orthoscan TAU Series (5T, 5U, 5V) and Versa Series equipment
    - Prerequisite: Orthoscan Windows Systems

Orthoscan Windows Systems Course Dates
January 6 – 9, 2026
April 14 – 17, 2026
July 14 – 17, 2026
October 13 – 16, 2026

Orthoscan Linux Systems Course Dates
January 12 – 15, 2026
April 20 – 23, 2026
July 20 – 23, 2026
October 19 – 22, 2026

Ziehm Imaging Full-Size C-Arm Courses

Technical Service Training is structured into three tiers - Ziehm Basic Systems, Ziehm Advanced Systems, and Ziehm Motorized Systems - to align with the evolution of our equipment portfolio. This progression enables attendees to develop competencies ranging from foundational knowledge to advanced technical expertise. Each course integrates targeted instruction with practical, hands-on application, ensuring attendees are fully prepared to service and repair the systems while delivering the highest standard of customer support in the field.

- Location: Orlando, Florida
- Tuition: $4,500 per course
- Course Listings:

  - The **Ziehm Basic Systems Course** is a 5-day course providing certifications in the Solo and Solo FD equipment
  - Prerequisite: None

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- The **Ziehm Advanced Systems Course** is a 5-day course providing certifications in the Vision, the Vision FD, the Vision R, and the Vision RFD systems.
    - Prerequisite: The Basic Systems Course

- Schedule: The Basic and Advanced Systems Courses are designed to be taken consecutively for the maximum benefit of the attendee.

Ziehm Basic Systems Course Dates
January 26 – 30, 2026
April 27 – May 1, 2026
July 27 – 31, 2026
October 26 – 30, 2026

Ziehm Advanced Systems Course Dates
February 2 – 6, 2026
May 4 – 8, 2026
August 3 – 7, 2026
November 2 – 6, 2026

- The **Ziehm Motorized Systems Course** is a 5-day course the covering the Vision RFD HE and the Vision RFD 3D
    - Prerequisites: The Basic and Advanced Systems Courses

Ziehm Motorized Systems Course Dates
March 9 – 13, 2026
June 8 – 12, 2026
September 14 – 18, 2026
December 7 – 11, 2026

    - Training dates are subject to change. It is recommended to confirm the dates before booking travel.

Class Size

The America's Academy provides high-quality training that meets customer needs. A maximum of 6 seats is available for each course. Each session requires a minimum of two participants; courses with fewer than two will be canceled.

Courses fill up quickly, so register today for the dates you prefer!

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Frequently Asked Questions

How do I register?
Click here to visit the America's Academy Training Registration

Who can attend?
Training is available to Ziehm-Orthoscan employees and approved extended service providers.

Are there prerequisites?
Several courses have prerequisites that must be met before enrollment. Any required prerequisites are clearly noted in the individual course listing.

How do I confirm my registration?
Training course registrations are not confirmed until registration is complete and a purchase order or payment arrangements have been received. If your company requires a quote to issue a purchase order, one can be provided upon request. All purchase orders must be submitted to the America's Training Academy no later than 10 days prior to the start of the course. For any billing questions, please email the America's Training Academy.

What if I need to cancel?
To cancel or reschedule a confirmed training please submit an email request to the America's Training Academy.

What if Ziehm-Orthoscan cancels the course?
Courses may be canceled due to low enrollment (notice given at least 5 days in advance) or unforeseen events. Customers may reschedule at no additional charge. Ziehm-Orthoscan is not responsible for travel or related expenses.

Where does the training take place?
Generally, courses for Ziehm products are conducted at our training center in Orlando, Florida, while courses for Orthoscan products are held at the Orthoscan headquarters in Scottsdale, Arizona. Attendees are encouraged to review their confirmation email carefully and reach out with any questions or concerns.

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Are there recommended lodging facilities?

Hotel availability and pricing fluctuate based on the season and local events. To make the most of your training, plan your arrival and departure so they don't overlap with class hours. Recommended hotels are listed below. Contact your preferred hotel directly to inquire about available discount codes.

Orlando, Florida

Courtyard Orlando Airport 7155 North Frontage Road Orlando, FL 32812 +1 (407) 240-7200	Hampton Inn & Suites 5460 Gateway Village Circle Orlando, FL 32812 +1 (407) 857-2830	Homewood Suites 5425 Gateway Village Circle Orlando, FL 32812 +1 (407) 857-5791

Scottsdale, Arizona

Holiday Inn Hotel & Suites Scottsdale North – Airpark 14255 North 87th Street Scottsdale, Arizona 85260 +1 (480) 922-6500	Courtyard Scottsdale North 17010 N Scottsdale Rd Scottsdale, Arizona 85255 +1 (480) 922 8400	Tru By Hilton Scottsdale Salt River 8401 N Pima Center Pkwy, Scottsdale, AZ 85258 +1 480-291-7000

What do International Travelers need to know?

Wi-Fi access is readily available throughout the city at various free access points. US dollars (cash), credit cards and bank cards are accepted at most stores and restaurants.

What airport is closest to the training center?

The preferred airport for Orlando training is Orlando International Airport (MCO), approximately 10 minutes from the training center. Transportation options include taxi, rideshare (Uber or Lyft), or car rental. Public transportation is not available to this location.

The preferred airport for Scottsdale training is Phoenix Sky Harbor International Airport (PHX), approximately 30–50 minutes from the training center. Transportation options include taxi, rideshare (Uber, Lyft, Waymo), or car rental. Public transportation is not available to this location.

What are the classroom hours?

Attendees are expected to be seated and ready to begin at the scheduled start time on the first day of the course. Ziehm training sessions begin at 8:00 a.m. and end at 5:00 p.m., while Orthoscan training sessions begin at 8:30 a.m. and end at 5:00 p.m. Times should be confirmed with the training instructor prior to attendance. Travel arrangements must allow for full participation in all training activities.

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Departures should not be scheduled before 7:00 p.m. on the final day of training. Failure to complete the last day of training will result in an incomplete course attendance. The attendee will be expected to return at a future date to complete the course. Neither the certificate nor the service key will be awarded for those with incomplete attendance.

What to expect?

Attendees can expect to be treated in a professional manner. Access to training materials will be provided. A minimum score of 70% on the final assessment is required to pass the course and earn a certificate demonstrating competencies to service the equipment. If a minimum score of 70% is not obtained the certificate and service key will not be issued and the attendee will be required to retake the course.

What should the attendee bring to the classroom?

The attendee should bring a laptop with suitable administrative privileges to allow software application installation when necessary. Ziehm-Orthoscan authored applications installed on the attendee's laptop remain the property of the Ziehm-Orthoscan and it does not grant license beyond the use for the attendee to successfully complete training and service the equipment.

Are cell phones allowed in the classroom?

Cell phones should be silenced or put away during class. Attendees are expected to remain fully engaged in the training and participate without outside interruptions. Breaks are scheduled to allow time for essential communications.

What are the classroom compliance requirements?

Attendees must comply with Ziehm-Orthoscan's conduct, safety in the workplace, and emergency procedures and instruction. Attendees must dress in appropriate business casual attire and conduct themselves in a professional manner. Our policies are industry standards such as, but not limited to: harassment, accident reporting, fire, violence, weapons, and substance abuse. Failure to comply may result in immediate expulsion from training with no tuition refund.

Does the tuition include additional expenses?

Tuition is charged by the course. All other expenses including travel, hotel and lodging, meals, etc. are the responsibility of the attendee.

Are other purchases required?

Ziehm-Orthoscan may suggest additional items for purchase such as service tools or clinical phantoms required for proper service or evaluation of the clinical readiness of the device. It recognizes this may mean additional costs and recommends only the tools necessary.

Are meals and transportation included?

Meals and transportation are not provided. Attendees are encouraged to plan accordingly and make any necessary arrangements in advance. Both training facilities are surrounded by a wide variety of restaurants, offering options to suit a range of tastes and preferences.

Can attendees provide feedback on the training?

We value your feedback and use it to continuously improve our training programs. Ziehm-Orthoscan takes pride in providing a high-quality training curriculum and rely upon attendee feedback to continuously improve the programs.

Data Privacy – KEEP FOR YOUR RECORDS

Data collected for the purpose of completing the registration process such as personal information, information about an individual that may include but is not limited to, attendee name, address, phone number, email address, etc. The Company respects personal information and will not share personal information with any outside organization.

The following are some examples of how personal information may be used by the Academy. This list is not intended to be all-inclusive.

- Attendee records, test scores, attendance, invoicing
- Photographs or videos (e.g., individual, class, events) that feature attendees and are used within the academy for record keeping, certification etc.
- Assignment of login credentials for the company website (Member Service, Wiki, Parts Finder) if required.

If you have any questions about the collection or the intended uses of this information, please contact the registration administrator.

Photos, videos, or images of attendees attending or participating in training activities (e.g., classroom, catering events, team building events, certificate presentations) may be taken by anyone in attendance without prior consent. The Academy cannot control or prevent the further distribution or use of these photos, videos, images, or other personal information by those who access the information.

Disclaimer: *Training dates, tuition rates, course content, and policies are subject to change without prior notice. Tuition applies per course and does not include travel, lodging, meals, or other incidental expenses unless otherwise specified. Ziehm-Orthoscan reserves the right to update or revise course offerings at its discretion.*

Click here for the America's Academy Training Registration Portal

The America's Academy training Locations are as follows:

ziehm imaging

6280 Hazeltine National Dr
Orlando, FL 32822, USA

Phone +1 407 615 8560
Fax +1 407 615 8561
Academy.Info@ziehm-orthoscan.com
www.ziehm.com

ORTHOSCAN

14555 N 82nd St
Scottsdale, AZ 85260, USA

Phone +1 407 615 8560
Fax +1 407 615 8561
Academy.Info@ziehm-orthoscan.com
www.orthoscan.com

America's Academy Training Registration Packet



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Participants are required to register and receive approval prior to attending.