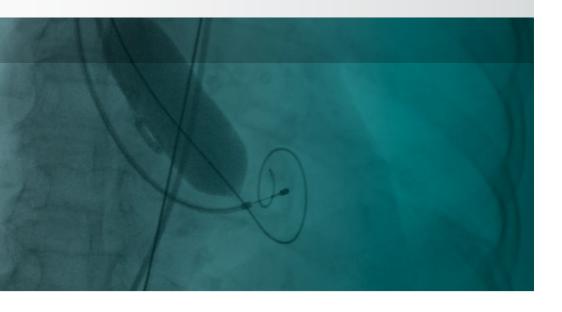


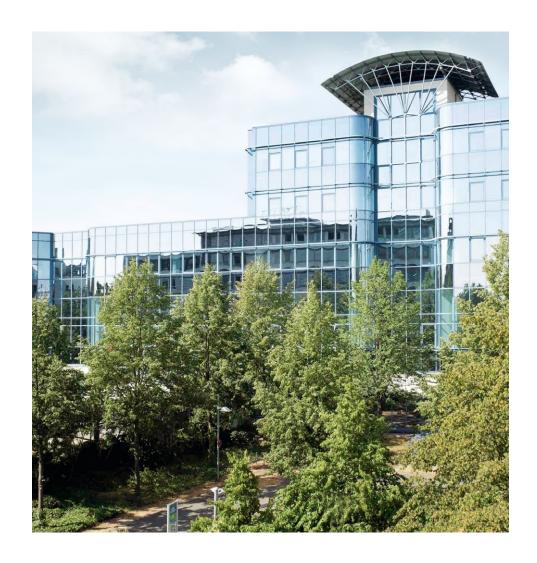
# Training Program 2026 Where Education Meets Technology

January - December 2026



Training Program 2026 02 | 03

At Ziehm Imaging, we are strongly committed to our customers and their patients. Which means a great deal more than developing top-of-the-range products. Through Ziehm Academy, we empower our partners with the knowledge, skills and insight they need to get the most out of our products. Our courses balance theory with hands-on experience to reveal the full benefits of our exceptional units. We look forward to welcoming you to our courses in 2026.



Medical Physicists Training 04 | 05

# 01 / Medical Physicists Training

## Enabling hospitals' medical physicists

This training course covers knowledge in X-ray technologies, image quality and dose management with our mobile C-arms. Hands-on training on image quality, calibration in 3D imaging as well as dose measurements in 2D/3D are included in this course.

With the acquired knowledge, the medical physicist will be able to effectively and efficiently support the commissioning of a Ziehm Imaging system within their hospital/clinic.

#### Learning goals

- Provide an overview on X-ray technologies
- Explain basic functionality of the imaging chain (tube, detector, image processing incl. ZAIP and ODDC)
- Provide an overview of how to carry out dose measurements and image quality checks
- Explain fluoroscopic dose metrics
- Provide hands-on on 3D scans and calibration
- Provide hands-on on 2D covering Acceptance Tests

## Medical Physicists

#### <u>Training</u>

en 28 29 Apr.

en 09 10 June

en **27 28** Oct.

If not stated differently, the On-Site courses are held in Germany (Nuremberg).

Prices on request.

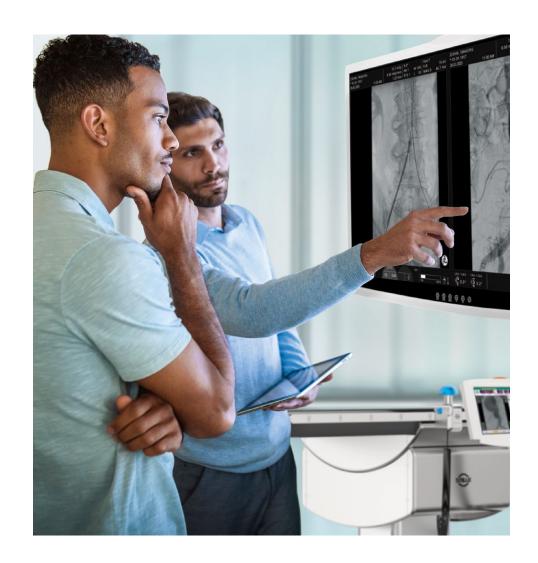
en: Course held in English

Clinical & Application, and Sales Training

# 02 / Clinical & Application, and Sales Training Empowering our distributors and sales partners

Offered as separate courses, Clinical & Application (C&A), and Sales. The C&A Basis training covers basis knowledge in anatomy and C-arm technology with an overview of the Ziehm Vision based systems. More experienced sales and application specialists can directly attend the C&A Advanced training, covering cardiovascular applications, hybrid room applications, image quality, 3D and navigation applications and DICOM. For specific sales topics (i.e. competitor advantage, selling points) please come to our Sales trainings for specific products.

We recommend attending both Clinical & Application, and Sales training for a complete overview.



Learning goals

customization

#### Basis

# Clinical & Application Basis Training

Sales Orthoscan

en 11 12 13 Mar. en 24 25 26 June en 02 03 04 Sep. en 09 10 11 Dec. en 12 Mar. Also available en 25 June as an On-Line course: en 03 Sep. en 30 Apr. en 10 Dec. en 21 Oct.

<u>C&A and Sales Therenva</u> EndoSize/EndoNaut <u>C&A Fysicon QMAPP</u> Hemodynamic System Sales Fysicon QMAPP Hemodynamic System

Courses on request

Courses on request

Courses on request

#### لا ام می می ما ۸

# Clinical & Application Advanced Training

en 16 17 18 Mar.

en 29 30 01 June – July en 07 08 09 Sep.

en 14 15 16 Dec.

#### Expert\*

# Image Quality & Dose Workshop

en 19 Mar. en 02 July

en 10 Sep.

en 17 Dec.

#### Training on request

applications

different configurations

For doctors, nursing staff, MTRAs, students. Topics include X-ray technologies, image quality, special applications. Participant numbers depend on topic. Training must be requested via e-mail to "academy@ziehm.com" at least three months before the suggested date.

- Get an overview on user interface functions and system

- Share knowledge about clinical application workflows

- Bring sales and application specialists up to speed on Ziehm Imaging C-arms (positioning and applications incl.)

- Strengthen understanding of benefits and applications of

- Refresh or deepen networking and DICOM skills across

- Apply strategies for image quality optimization in different

- Deepen knowledge about hybrid room applications

intraoperative 3D imaging and navigation tools

- Image fusion functionalites of Therenva

Prices on request.

Practical experience between courses is strongly recommended.

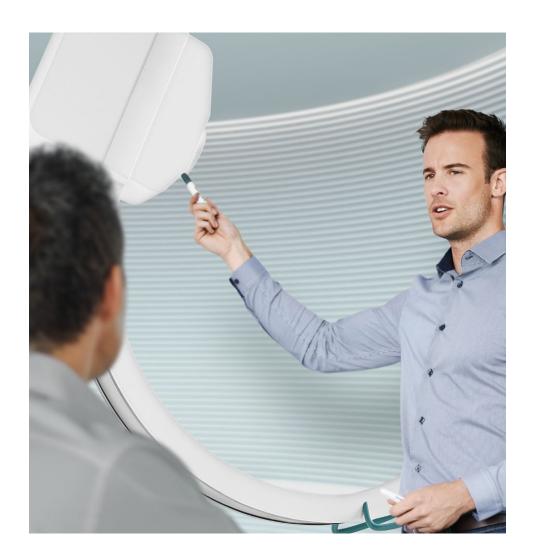
en: Course held in English

\* Prerequisite: Participants shall be familiar with the basic use of mobile C-arms.

Hospital Technicians Training

# 03 / Hospital Technicians Training Improving hospital in-house service

These training courses are designed specifically for hospital technicians responsible for servicing our mobile C-arms. The engineers gain a deeper understanding of Ziehm Imaging product functionality, learning basic mobile C-arm maintenance procedures and the differences between the various hardware and software versions. These courses also cover all aspects of service strategies, from service levels to troubleshooting and fault detection. The knowledge gained during these courses allows in-house technicians to solve most commonly encountered issues quickly and efficiently.



#### Rasis

#### Ziehm Vision Family Basis

#### en 28 29 30 Apr. de 10 11 12 June en 02 03 04 Sep. de 17 18 19 Nov.

## Ziehm Vision Family Extended

de	04 05 06 07 08	May
en	18 19 20 21 22	May
en	12 13 14 15 16	0ct
de	26 27 28 29 30	0ct
fin	02 03 04 05 06	Nov

#### Learning goals

- Provide a technical overview of mobile C-arms and their components, incl. monoblock generator technology
- Adjustment of the C-arm, positioning and measurement of dose and dose protection
- Cover basic functionality of different hardware and software versions
- Explain service strategies, including service levels and troubleshooting strategies and tips
- Provide hands-on software installation assistance
- DICOM configuration basics

#### Hospital Technicians Training Orthoscan

One day training for hospital technicians that need to provide first-level service support for Orthoscan systems. This course covers an overview on the components inside the system and their interaction.

#### Hospital Technicians Training Ziehm Vision Family Extended

Please see our website. Registrations are in agreement with your Ziehm Imaging Business Manager.

#### Orthoscan

- en 27 Apr.
- de 09 June
- en 01 Sep.
- de 16 Nov.

Prices on request.

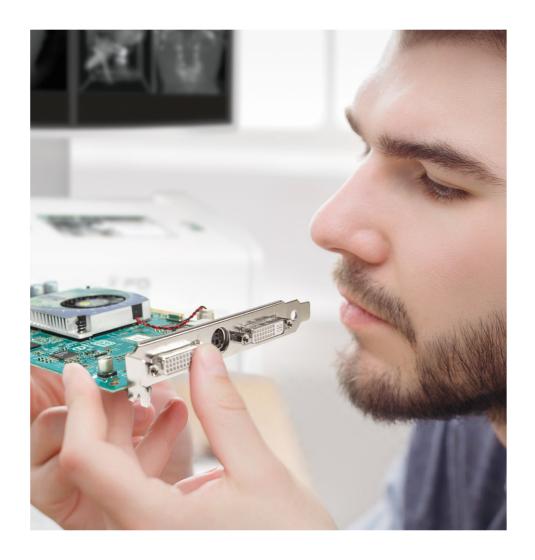
- en: Course held in English
- de: Course held in German fin: Course held in Finnish

Technical Service Training

# 04 / Technical Service Training

In-depth troubleshooting for our service partners and distributors

These training courses have been designed specifically for technicians responsible for service issues related to our mobile C-arms. It gives course participants an in-depth understanding of the design and configuration of all hardware and software building blocks and how they interwork. We back up our theoretical coaching with hands-on training and troubleshooting exercises based on real error cases. These courses give service partners the technical foundation they need to solve complex issues in the field.



Technical Service Training 16 | 17

#### Learning goals

- Strengthen participants' understanding of the different components of Ziehm Imaging's technologies including troubleshooting strategies
- Provide hands-on software installation assistance and interactive workshops
- Give a technical overview of mobile C-arms and their technical set-up also covering generator technologies
- Deepen participants' knowledge of different flat-panel technologies
- Facilitate the relevant skills for servicing our latest product innovations Ziehm Vision RFD Hybrid Edition and Ziehm Vision RFD 3D



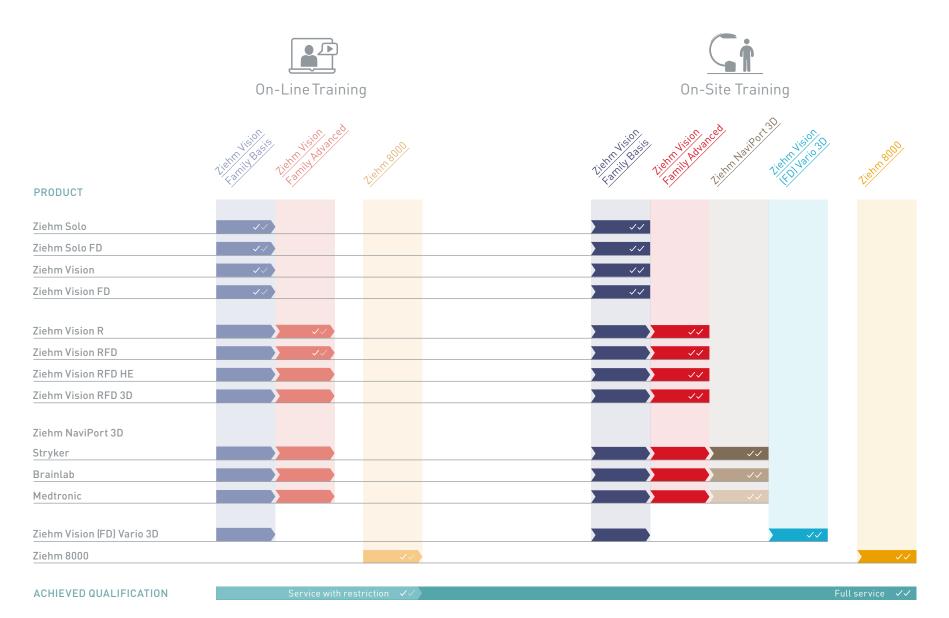
#### Technical Service Training Concept

Since 2021 we offer a new structure to our Technical Service Trainings – a blended learning approach with a flexible combination of On-Line and/or On-Site training.

Our service partners will now be able to part-qualify for specific service tasks and maintenance or fully-qualify for all complex service assignments depending on their expertise and their company's needs.

On-Line Training is a mix of self-learning and preparation online and virtual classroom sessions, with tests to check progress and understanding. Training can pause here, or service engineers proceed to On-Site classroom training.

On-Site Training, here in Nuremberg, Germany, will give the hands-on practise needed to perform the full range of higher-level service tasks on Ziehm Imaging's X-ray units. Technical Service Training 18 | 19



Example: To obtain the Full Service Qualification of Ziehm Vision RFD, you must complete the following courses:

1) On-Line Trainings:

– Ziehm Vision Family Basis

– Ziehm Vision Family Advanced

2) On-Site Trainings:

- Ziehm Vision Family Basis
- Ziehm Vision Family Advanced



#### Basis

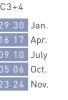
## Ziehm Vision Family Basis



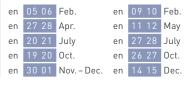
#### ON-LINE







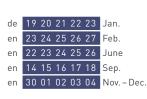




VC7+8



#### ON-SITE



Courses held in Singapore:

en 17 18 19 20 21 Aug.



#### Advanced\*

#### Ziehm Vision Family Advanced



#### ON-LINE



#### ON-SITE











Courses held in Singapore:

20 | 21

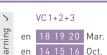


#### Orthoscan Windows Systems (Legacy)

On-Line courses in Chinese on request.



ON-LINE









#### Orthoscan Linux Systems



ON-SITE





#### Therenva EndoSize/EndoNaut



ON-SITE

Courses on request

#### Ziehm Vision (FD) Vario 3D



**ON-SITE** 



## Ziehm NaviPort 3D

**ON-SITE** 



Brainlab

Medtronic



en 23 June

en 24 June en 21 Oct.

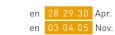
#### Ziehm 8000











ON-SITE

### Stille imagiQ3 table certified service training



**ON-SITE** 

en



## Fysicon QMAPP Hemodynamic System



ON-SITE

Courses on request

#### Software Insights: Advanced Updates



ON-SITE



#### CAN Troubleshooting

Expert\*





Prices on request.

Practical experience between courses is strongly recommended.

en: Course held in English de: Course held in German

it: Course held in Italian

VC: Virtual Classroom

\* Prerequisite: Participants shall be familiar with the basic use of mobile C-arms.

en 28 29 30 01 02 Sep. – Oct.

#### **Training**

America's Academy delivers instructor-led training in a classroom environment that combines technical theory with hands-on practice to prepare service engineers, biomedical technicians, application specialists, and sales professionals to support every aspect of our mobile C-arm systems. Courses are offered in two dedicated locations: Ziehm training is conducted at the Ziehm-Orthoscan office Orlando, Florida, while Orthoscan courses are held at the manufacturing facility in Scottsdale, Arizona.

#### **Biomedical Training**

Training tailored for hospital biomedical technicians and engineers in the Americas.

#### Clinical & Application Training

Designed to teach technologists, physicians, and clinical staff how to use our mobile C-arms effectively in patient care settings.

#### Sales Training

Sales training provides product knowledge to help sales professionals effectively position and sell Ziehm-Orthoscan C-arms.

For more details reach out to our Orlando office at Academy.Info@ziehm-orthoscan.com.

#### Ziehm C-arms

#### TST Ziehm TST Ziehm TST Ziehm Advanced Systems\* Motorized Systems\* **Basic Systems** en 02 03 04 05 06 Feb. en 26 27 28 29 30 Jan. en 09 10 11 12 13 Mar. en 27 28 29 30 01 Apr. - May en 04 05 06 07 08 May en 08 09 10 11 12 June en 27 28 29 30 31 July en 03 04 05 06 07 Aug. en 14 15 16 17 18 Sep. en 26 27 28 29 30 Oct. en 02 03 04 05 06 Nov. en 07 08 09 10 11 Dec. **Basic Systems** Advanced Systems **Motorized Systems** Biomed **Biomed** Biomed

en 22 23 24 25 26 June

TST Orthoscan

#### Orthoscan Mini C-arms

en 23 24 25 26 27 Mar.

TST Orthoscan

Windows Systems (Legacy)	<u>Linux Systems</u>	
<del></del>		
en 06 07 08 09 Jan.	en 12 13 14 15 Jan.	
en 14 15 16 17 Apr.	en 20 21 22 23 Apr.	
en 14 15 16 17 July	en 20 21 22 23 July	
en 13 14 15 16 Oct.	en 19 20 21 22 Oct.	
Windows Systems Biomed	<u>Linux Systems</u> <u>Biomed</u>	
en 21 22 23 24 Sep.	en 15 16 17 18 June en 14 15 16 17 Dec.	

Prices on request.

Practical experience between courses is strongly recommended.

en: Course held in English

\* Prerequisite: Course prerequisite is required.

#### Your course and registration for On-Line Training

Your course fee includes virtual classroom training, certificate on completion and service stick.

A typical course schedule is 4 hours of training via video link. The number of participants per VC are limited to ensure quality.

Updates and amendments to courses, On-Line and On-Site training can be found at ziehm.com.

#### Terms and Conditions / Cancellation Policy:

Changes to course bookings must be received in writing (Ziehm Imaging GmbH, Lina-Ammon-Str. 10, 90471 Nuremberg) or by e-mail (academy@ziehm.com) at least 3 weeks before the scheduled course date. Prior to this date, participants may exchange their course for another course to the same value on a different date. Participants who cancel within less than 3 weeks before the scheduled course date incur the full course fee. Participant substitutions are permitted. Cancellations due to 'exceptional circumstances' are dealt with on a case-by-case basis. Ziehm Imaging GmbH reserves the right to alter the course schedule, dates, location, accommodation and trainer. We accept no responsibility for any direct or incidental costs incurred. The full course fee will be refunded if Ziehm Imaging GmbH cancels a course and is unable to offer an alternative course date.

#### Your course and registration for On-Site Training

Your course fee includes the following: course notes, any supporting material (if applicable), relevant clinical case studies, certificate on completion, hotel (booked by Ziehm Academy), lunch and refreshments.

A typical course schedule is from 9 am to 5 pm with lunch and refreshment breaks. To ensure you receive the highest quality of delivery, we limit the number of participants per course. As a result, registration and allocation of course places is done on a 'first come, first served' basis. Upon registration you will receive an e-mail acknowledging your registration. A final and binding e-mail confirming attendance, along with course agenda, hotel details, invoice, etc. will follow.

Updates and amendments to courses, On-Line and On-Site training can be found at ziehm.com.

#### How to book your course online

You can sign-up for a training course at ziehm.com. This portal provides detailed information on all offered training courses, including course descriptions, classroom sessions and eLearnings.

To sign-up for a training course, you need to set up a personalized user account first. Click the 'Login' button in the upper right corner to open the account registration form.

As soon as your account has been confirmed you can sign-up for On-Line and On-Site sessions via our Learning Management System. Please contact Ziehm Academy for our prices.

Registration for On-Site training closes three weeks before start date.

Registration for On-Line training closes one day before start date.

#### Ziehm eLearnings

We have brought our technical and application experts together to create an appealing interactive learning program that allows you to acquire and refresh your knowledge of our products – wherever and whenever.

The eLearning modules have been designed for your self-study and as preparation before attending a classroom training session. This allows us to consolidate theory and invest more time into practical hands-on training on the unit and trouble-shooting exercises with real-life examples. With this new training concept, you will be perfectly prepared for day-today work with our innovative C-arms.

Please visit ziehm.com to see which eLearning modules need to be taken as preparation for your training session.

Visit Ziehm Academy at ziehm.com for a detailed list of our courses. You can also check the exact syllabus of individual courses and find out when and where they are being held. You can register for all our courses online. If you are interested in a customized course, please contact us directly at academy@ziehm.com. We would be delighted to provide you with more information.

Ziehm Academy is the training and educational center of Ziehm Imaging GmbH.

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